

Packaging requirements

- Packaging shall be durable, prevent access to the parcel's contents and have enough space for an address label of at least 10.5 × 14.8 cm in size.
- The cardboard packaging shall have no adhesive tape attached to it or traces of adhesive tape. It is not allowed to reuse cardboard boxes of Russian Post for new shipments.
- Contents of a parcel shall not move within the packaging: for this purpose, all free space within the box shall be filled with polystyrene, sawdust, wood shavings or cotton wool.
- Fragile items may only be sent in a solid packaging.
- Liquids and fluids shall be sent in hermetically sealed containers within the postal packaging and marked with a "Fragile" mark (the cost of such parcels is 30% higher). Colouring materials shall be sent in hermetically sealed metal containers and may not be sent in a polyethylene or textile packaging.

- Textile packaging shall consist of a single or several homogeneous pieces of a light coloured monochromatic fabric stitched on the inside. Address shall be written on, not sewn onto, the textile packaging. Before putting the parcel into a textile packaging, it shall be protected from wet conditions using plastic film or other waterproof materials.
- Seedlings, fresh fruit and vegetables need to be sent in a perforated packaging for ventilation.
- Parcels containing bees must be packed into a special netting.
- Items in original packaging as well as solid, unbreakable items without sharp edges may be sent without additional packaging.

Parcel dimensions and weight

Maximum parcel size: the sum of the three dimensions (L+W+H) shall not exceed 300 cm, maximum length 150 cm, maximum weight 20 kg.